

You don't have to be a big organization to demand a reliable, effective ethics reporting solution—and you need not sacrifice quality or pay high fees. **Listen Up™** is ideal for private, not-for-profit, and smaller public enterprises. Here's what our basic turn-key solution offers.

## Web Submissions

*Employees and vendors can report wrongdoing 24/7.*

- o Web submission site designed for submitter safety and ease
- o Case number enables submitter and management to communicate confidentially
- o All submissions are encrypted
- o Submitters can attach files securely
- o Site translates into foreign languages instantly

## Phone Submissions

*Anytime toll-free calling.*

- o Live-answer by skilled Listeners
- o All Listeners have extensive training and Masters' degrees
- o Listeners put submitters at ease
- o Detailed case reports elicited
- o On-the-spot interpretation available

*"Many competitors are operating nothing more than a glorified answering machine and email forwarder. Listen Up has trained professionals in the reporting loop and that makes a big difference. We are in our third year with Listen Up and are very satisfied with both the service and value."  
- Mark Meltzer, VP/ General Counsel, FoxHollow Technologies*

## Case Distribution

*With our processes, the right people manage cases.*

- o Auto-notification to client-designated individuals
- o Includes 6 pre-defined categories
- o Client may customize category to suit unique needs
- o Case significance level assigned
- o Client defines classifications, like "Location" and "Department"

## Case Management System

*Access and manage cases anytime via our secure web portal.*

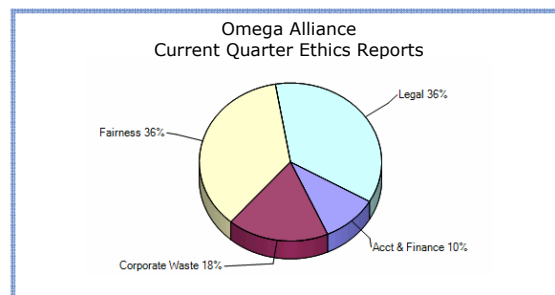
- o Log in to our secure site with your user ID and password
- o View cases and reports online 24/7
- o Analyze your data
- o All actions are tracked in a Case Diary for a complete audit trail
- o No software or installation needed



## Ethics Reporting In A Box

*Listen Up Core provides everything you need.*

- o Sample publicity materials, such as posters and brochures
- o Set-up and implementation forms
- o Charts and graphs with your real-time data always available online
- o Board-level summary reports
- o Customer support



**Listen Up Core** enables you to **be proactive**, and to manage cases effectively and efficiently.

Syrus Global conducts Listen Up web briefings each Thursday at 10AM and 3PM CST. To participate, email [listenupcore@syrusglobal.com](mailto:listenupcore@syrusglobal.com) indicating your date and time preference.